

## **PSWC Trips Committee's Cancellation Policies:**

**Purpose:** The PSWC has established a policy that balances customer responsibility with PSWC's obligation to responsibly manage Club funds. This Cancellation Policy outlines the procedures for shared responsibility between the PSWC and members who reserve hotel rooms at PSWC contracted hotels, reserve seats for PSWC contracted bus trips, and/or seats for the Post NCAA tournament Social event.

### **Revised Hotel Cancellation Policy:**

Hotel reservations will be limited initially to one room per member with a mandatory 4-night stay. If hotel rooms are still available after fourteen days, members will then be able to reserve additional hotel rooms.

The room blocks contracted by PSWC have occupancy requirements that must be met by PSWC, or the Club may pay a monetary penalty to the contracted hotels. By requesting a room in the PSWC room block, each member acknowledges that they are required to honor their reservation. If the member's reservation is cancelled after February 9, 2026, and the PSWC is charged attrition fees by the contracted hotels, the member will be responsible for payment to the PSWC of a cancellation fee in an amount to be determined, up to the total cost of the canceled reservation. Failure to pay fees invoiced by the PSWC may result in a member being denied access to future room blocks offered by the PSWC. The Trips Committee staff will attempt to fill any vacated room with other PSWC members on the hotel waitlist. It is very important that any member cancelling their room reservation asks for and retains the Cancellation Number given by the hotel.

### **Revised Bus Trip Cancellations:**

All bus trip reservations must be paid in full at the time of registration. If an insufficient number of members sign up for a bus trip, the trip will be cancelled, and a 100% refund will be given. If a bus reservation is cancelled after the bus company's contracted cancellation date, no refund of the reservation fee will be awarded unless the vacated seat can be filled by the Trips Committee with another member. If the vacated seat is filled, a 100% refund will be given.

### **NCAA Post Tournament Social Cancellations:**

All Post Tournament NCAA Social reservations must be paid in full at the time of registration. No refunds will be given for cancelled reservations. Members can sell or

give their reservations to other fans, but the Trips Committee must be notified of the name change so that all attendees will receive the proper wristband for admittance into the function. The monies collected by the PSWC for reservations that are later cancelled will be used to help subsidize the cost of the meals for the current and former Penn State wrestlers, coaches and speakers' meals.